Thirsk Community Primary School



Online Safety Policy





Development / Monitoring / Review of this Policy

This Online Safety policy has been developed by a working group made up of:

- Headteacher
- Online Safety Officer Coordinator
- Governors

Consultation with the whole school community has taken place through a range of formal and informal meetings. It has been based on the South-West Grid for Learning and Guidance for Schools and Settings in North Yorkshire September 2017.

Schedule for Development / Monitoring / Review

| This Online Safety policy was approved by the Governing Body | December 2017 |
|---------------------------------------------------------------------------------------|--------------------------------|
| The implementation of this Online Safety policy will be monitored by the: | E-Safety Coordinator |
| | Senior Leadership Team |
| | School Governors |
| Monitoring will take place at regular intervals: | Once a year |
| The Governing Body will receive a report on the implementation of the Online | Once a year |
| Safety Policy generated by the monitoring group (which will include anonymous | |
| details of online safety incidents) at regular intervals: | |
| The Online Safety Policy will be reviewed annually, or more regularly in the light of | May 2019 |
| any significant new developments in the use of the technologies, new threats to | |
| online safety or incidents that have taken place. The next anticipated review date | |
| will be: | |
| Should serious online safety incidents take place, the following external persons / | Richard Chandler Headteacher |
| agencies should be informed: | Dave Duffey Chair of Governors |
| | LADO/ Children's Services |

The school will monitor the impact of the policy using:

- Logs of reported incidents
- Monitoring logs of internet activity (including sites visited) / filtering
- Surveys / questionnaires of
 - o pupils
 - o parents / carers
 - $\circ \quad \text{staff} \quad$





Scope of the Policy

This policy applies to all members of the school community (including staff, pupils, volunteers, parents / carers and visitors) who have access to and are users of school ICT systems, both in and out of the school.

The Education and Inspections Act 2006 empowers Headteachers to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour. This is pertinent to incidents of cyber-bullying or other Online Safety incidents covered by this policy, which may take place outside of the school, but is linked to membership of the school. The 2011 Education Act increased these powers with regard to the searching for and of electronic devices and the deletion of data (see appendix for template policy). In the case of both acts, action can only be taken over issues covered by the published Behaviour Policy.

The school will deal with such incidents within this policy and associated behaviour and anti-bullying policies and will, where known, inform parents / carers of incidents of inappropriate Online Safety behaviour that take place out of school.

Roles and Responsibilities

The following section outlines the online safety roles and responsibilities of individuals and groups within the school:

Governors:

Governors are responsible for the approval of the Online Safety Policy and for reviewing the effectiveness of the policy. This will be carried out by the Governors receiving regular information about online safety incidents and monitoring reports. A member of the Governing Body has taken on the role of E-safety Governor the role of the E-safety governor will include:

- regular meetings with the E-Safety coordinator
- regular monitoring of E-safety incident logs
- reporting to relevant Governors

Headteacher and Senior Leaders:

- The Headteacher has a duty of care for ensuring the safety (including online safety) of members of the school community, though the day to day responsibility for online safety will be delegated to the E-Safety Coordinator.
- The Headteacher and Deputy Head will be aware of the procedures to be followed in the event of a serious e-safety allegation being made against a member of staff.





- The Headteacher is responsible for ensuring that the E-Safety Coordinator and other relevant staff receive suitable training to enable them to carry out their online safety roles and to train other colleagues, as relevant.
- The Headteacher will ensure that there is a system in place to allow for monitoring and support of those in school who carry out the internal online safety monitoring role. This is to provide a safety net and also support to those colleagues who take on important monitoring roles
- The Senior Leadership Team will receive regular monitoring reports from the E-Safety Co-ordinator.

E-Safety Coordinator:

- takes day to day responsibility for online safety issues and has a leading role in establishing and reviewing the school online safety policies / documents
- ensures that all staff are aware of the procedures that need to be followed in the event of an online safety incident taking place.
- provides training and advice for staff
- liaises with the Local Authority
- liaises with school technical staff
- receives reports of online safety incidents and creates a log of incidents to inform future online safety developments
- meets regularly with Online Safety Governor to discuss current issues, review incident logs and filtering / change control logs
- attends relevant meeting of Governors
- reports regularly to Senior Leadership Team

Technical staff:

The Computing Co-ordinator for Computing is responsible for ensuring:

- that the school's technical infrastructure is secure and is not open to misuse or malicious attack
- that the school meets required online safety technical requirements and any Local Authority *E*-Safety Policy / Guidance that may apply.
- that users may only access the networks and devices through a properly enforced password protection policy, in which passwords are regularly changed
- that they keep up to date with online safety technical information in order to effectively carry out their online safety role and to inform and update others as relevant
- that the use of the network / internet / Learning Platform / remote access / email is regularly monitored in order that any misuse / attempted misuse can be reported to the Headteacher for investigation





Teaching and Support Staff

Are responsible for ensuring that:

- they have an up to date awareness of online safety matters and of the current school E-safety Policy and practices
- they have read, understood and signed the Staff Acceptable Use Policy (AUP)
- they report any suspected misuse or problem to the Headteacher or E- Safety Coordinator for investigation.
- all digital communications with students / pupils / parents / carers should be on a professional level and only carried out using official school systems
- online safety issues are embedded in all aspects of the curriculum and other activities
- pupils understand and follow the Online Safety Policy and Acceptable Use Policies
- pupils have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- they monitor the use of digital technologies, mobile devices, cameras etc. in lessons and other school activities and implement current policies with regard to these devices
- in lessons where internet use is pre-planned students / pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches

Designated Safeguarding Lead

Should be trained in Online Safety issues and be aware of the potential for serious child protection / safeguarding issues to arise from:

- sharing of personal data
- access to illegal / inappropriate materials
- inappropriate on-line contact with adults / strangers
- potential or actual incidents of grooming
- cyber-bullying

Students / Pupils:

- are responsible for using the school digital technology systems in accordance with the Pupil Acceptable Use
 Agreement
- have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so





- will be expected to know and understand policies on the use of mobile devices and digital cameras. They
 should also know and understand policies on the taking / use of images and on cyber-bullying.
- should understand the importance of adopting good online safety practice when using digital technologies
 out of school and realise that the school's Online Safety Policy covers their actions out of school, if related to
 their membership of the school

Parents / Carers

Parents / Carers play a crucial role in ensuring that their children understand the need to use the internet / mobile devices in an appropriate way. The school will take every opportunity to help parents understand these issues through parents' evenings, newsletters, letters, website, Learning Platform and information about national / local online safety campaigns / literature. Parents and carers will be encouraged to support the school in promoting good online safety practice and to follow guidelines on the appropriate use of:

- digital and video images taken at school events
- access to parents' sections of the website / Learning Platform and on-line student / pupil records
- their children's personal devices in the school

Policy Statements

Education – Pupils

Whilst regulation and technical solutions are very important, their use must be balanced by educating pupils to take a responsible approach. The education of pupils in E-safety is therefore an essential part of the school's online safety provision. Children and young people need the help and support of the school to recognise and avoid online safety risks and build their resilience.

Online safety should be a focus in all areas of the curriculum and staff should reinforce online safety messages across the curriculum. The online safety curriculum should be broad, relevant and provide progression, with opportunities for creative activities and will be provided in the following ways.

- A planned E-safety curriculum should be provided as part of Computing / PHSE / other lessons and should be regularly revisited.
- Key E-safety messages should be reinforced as part of a planned programme of assemblies and pastoral activities.
- Pupils should be taught in all lessons to be critically aware of the materials / content they access on-line and be guided to validate the accuracy of information.
- Pupils should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet.





- Students / pupils should be helped to understand the need for the pupil Acceptable Use Agreement and encouraged to adopt safe and responsible use both within and outside school.
- Staff should act as good role models in their use of digital technologies the internet and mobile devices
- In lessons where internet use is pre-planned, it is best practice that pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches.
- Where pupils are allowed to freely search the internet, staff should be vigilant in monitoring the content of the websites the young people visit.
- It is accepted that from time to time, for good educational reasons, students may need to research topics (eg racism, drugs and discrimination) that would normally result in internet searches being blocked. In such a situation, staff can request that the Technical Staff can temporarily remove those sites from the filtered list for the period of study. Any request to do so, should be auditable, with clear reasons for the need.

Education – Parents / Carers

Many parents and carers have only a limited understanding of online safety risks and issues, yet they play an essential role in the education of their children and in the monitoring / regulation of the children's on-line behaviours. Parents may underestimate how often children and young people come across potentially harmful and inappropriate material on the internet and may be unsure about how to respond.

The school will therefore seek to provide information and awareness to parents and carers through:

- Curriculum activities
- Letters, newsletters, web site, e-schools -Learning Platform
- Parents / Carers evenings / sessions
- High profile events / campaigns e.g. Safer Internet Day
- Reference to the relevant web sites / publications e.g. <u>swafl.org.uk</u> <u>www.saferinternet.org.uk/</u> http://www.childnet.com/parents-and-carers

Education & Training – Staff / Volunteers

It is essential that all staff receive online safety training and understand their responsibilities, as outlined in this policy. Training will be offered as follows:

- A planned programme of formal online safety training will be made available to staff. This will be regularly updated and reinforced. An audit of the online safety training needs of all staff will be carried out regularly.
- All new staff should receive online safety training as part of their induction programme, ensuring that they fully understand the school's E- Safety Policy and Acceptable Use Agreements.
- The E-Safety Coordinator will receive regular updates through attendance at external training events and by reviewing guidance documents released by relevant organisations.





- This E-Safety Policy and its updates will be presented to and discussed by staff in staff meetings.
- The E-Safety Coordinator will provide advice / guidance / training to individuals as required.

Training – Governors

Governors should take part in online safety training / awareness sessions, with particular importance for those who are members of any group involved in safeguarding. This may be offered in a number of ways:

- Attendance at training provided by the Local Authority / National Governors Association / or other relevant organisation
- Participation in school training information sessions for staff or parents

Technical - infrastructure / equipment, filtering and monitoring

The school will be responsible for ensuring that the school infrastructure / network is as safe and secure as is reasonably possible and that policies and procedures approved within this policy are implemented. It will also need to ensure that the relevant people named in the above sections will be effective in carrying out their online safety responsibilities:

- School technical systems will be managed in ways that ensure that the school meets recommended technical requirements.
- There will be regular reviews and audits of the safety and security of school technical systems.
- Servers, wireless systems and cabling must be securely located and physical access restricted.
- All users will have clearly defined access rights to school technical systems and devices.
- All users will be provided with a class username and secure password by the class teacher who will keep an
 up to date record of users and their usernames. Users are responsible for the security of their username and
 password.
- The "master / administrator" passwords for the school ICT system, used by the Network Manager are held by North Yorkshire School's ICT.
- The School Business Manager is responsible for ensuring that software licence logs are accurate and up to date and that regular checks are made to reconcile the number of licences purchased against the number of software installations.
- Internet access is filtered for all users. Illegal content (child sexual abuse images) is filtered by the North
 Yorkshire School's ICT. Content lists are regularly updated and internet use is logged and regularly
 monitored. Requests for filtering changes should be made through the Computing Coordinator or
 Headteacher
- Any actual or potential incident should be immediately reported to the Headteacher.
- Appropriate security measures are in place to protect the servers, firewalls, routers, wireless systems, work stations, mobile devices etc. from accidental or malicious attempts which might threaten the security of the





- school systems and data. These are tested regularly. The school infrastructure and individual workstations are protected by up to date virus software.
- Visitors such as trainee teachers and supply teachers are given guest user logon details for school systems, including SIMS. They do not have access to server or personal data.
- The school acceptable use policy (AUP) applies to school devices that may be used out of school.
 Staff must not download executable files and installing programmes on school devices without prior agreement of the Headteacher or Computing Coordinator.
- Memory sticks must not be used by users on school devices. CDs and DVDs may be used, unless they contain
 executable files and installing programmes. Data cannot be sent over the internet or taken off the school site
 unless safely encrypted or otherwise secured.

Use of digital and video images

The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the internet. However, staff, parents / carers and pupils need to be aware of the risks associated with publishing digital images on the internet. Such images may provide avenues for cyberbullying to take place. Digital images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. It is common for employers to carry out internet searches for information about potential and existing employees. The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- When using digital images, staff should inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images. In particular they should recognise the risks attached to publishing their own images on the internet e.g. on social networking sites.
- Written permission from parents or carers will be obtained before photographs of students / pupils are published on the school website / social media / local press.
- In accordance with guidance from the Information Commissioner's Office, parents / carers are welcome to take videos and digital images of their children at school / academy events for their own personal use (as such use in not covered by the Data Protection Act). To respect everyone's privacy and in some cases protection, these images should not be published / made publicly available on social networking sites, nor should parents / carers comment on any activities involving other pupils in the digital / video images.
- Staff and volunteers are allowed to take digital / video images to support educational aims, but must follow school academy policies concerning the sharing, distribution and publication of those images. Those images should only be taken on school equipment, the personal equipment of staff should not be used for such purposes.
- Care should be taken when taking digital / video images that pupils are appropriately dressed and are not participating in activities that might bring the individuals or the school into disrepute.
- Pupils must not take, use, share, publish or distribute images of others without their permission





- Photographs published on the website, or elsewhere that includes pupils will be selected carefully and will comply with good practice guidance on the use of such images.
- Pupils' full names will not be used anywhere on a website or blog, particularly in association with photographs.
- Pupil's work can only be published with the permission of the student / pupil and parents or carers.

Data Protection

Personal data will be recorded, processed, transferred and made available according to the Data Protection Act 1998 which states that personal data must be:

- Fairly and lawfully processed
- Processed for limited purposes
- Adequate, relevant and not excessive
- Accurate
- Kept no longer than is necessary
- Processed in accordance with the data subject's rights
- Secure
- Only transferred to others with adequate protection.

The school must ensure that:

- It will hold the minimum personal data necessary to enable it to perform its function and it will not hold it for longer than necessary for the purposes it was collected for.
- Every effort will be made to ensure that data held is accurate, up to date and that inaccuracies are corrected without unnecessary delay.
- All personal data will be fairly obtained in accordance with the "Privacy Notice" and lawfully processed in accordance with the "Conditions for Processing".
- It has a Data Protection Policy
- It is registered as a Data Controller for the purposes of the Data Protection Act (DPA)
- Responsible persons are appointed / identified Senior Information Risk Officer (SIRO) and Information Asset Owners (IAOs)
- Risk assessments are carried out
- It has clear and understood arrangements for the security, storage and transfer of personal data
- Data subjects have rights of access and there are clear procedures for this to be obtained





- There are clear and understood policies and routines for the deletion and disposal of data
- There is a policy for reporting, logging, managing and recovering from information risk incidents
- There are clear Data Protection clauses in all contracts where personal data may be passed to third parties
- There are clear policies about the use of cloud storage / cloud computing which ensure that such data transfer / storage meets the requirements laid down by the Information Commissioner's Office.

Staff must ensure that they:

- At all times take care to ensure the safe keeping of personal data, minimising the risk of its loss or misuse.
- Use personal data only on secure password protected computers and other devices, ensuring that they are properly "logged-off" at the end of any session in which they are using personal data.
- Transfer data using encryption and secure password protected devices.

When personal data is stored on any portable computer system, memory stick or any other removable media:

- the data must be encrypted and password protected
- the device must be password protected
- the device must offer approved virus and malware checking software
- the data must be securely deleted from the device, in line with school policy (below) once it has been transferred or its use is complete

Communications

A wide range of rapidly developing communications technologies has the potential to enhance learning. The following table shows how the school currently considers the benefit of using these technologies for education outweighs their risks / disadvantages:

| | | Staff and other adults | | | | | Pu | pils | |
|----------------------------------------------|-----------|----------------------------|------------------------------------|------------------|--|-----------|----------------------------|-------------------------------------|------------------|
| Communication Technologies | Permitted | Permitted at certain times | Permitted for named staff | Not Permitted | | Permitted | Permitted at certain times | Allowed with staff permission | Not Permitted |
| Mobile phones may be brought to school | √ | | | | | | | | √ |
| Mobile phones used in lessons | | | | | | | | | |





| | | | √ | | | √ |
|-------------------------------------|----------|--|----------|----------|---|----------|
| | | | | | | |
| Use of mobile | | | | | | √ |
| phones in social | | | | | | |
| time | ✓ | | | | | |
| Staff should only | ✓ | | | | | ✓ |
| contact a pupil | | | | | | |
| on a school | | | | | | |
| issued mobile | | | | | | |
| phone | | | | | | |
| Taking | | | | | | |
| photographs/film | | | √ | | | , |
| on personal | | | V | | | v |
| mobile devices / | | | | | | |
| digital camera | | | | | | |
| Taking | ✓ | | | | ✓ | |
| photographs/film | | | | | | |
| on school mobile | | | | | | |
| devices / digital | | | | | | |
| camera for | | | | | | |
| school purposes | | | | | | |
| only | | | | | | |
| Parent / carer | | | ✓ | | | ✓ |
| taking photos of | | | | | | |
| a school event on | | | | | | |
| their own device | | | | | | |
| and uploading | | | | | | |
| online with | | | | | | |
| public access | | | | | | , |
| Use of personal | | | √ | | | ✓ |
| tablets/ laptops | | | | | | |
| ipads etc in | | | | | | |
| school | √ | | | ✓ | | |
| Use of school | ¥ | | | • | | |
| owned tablets/ | | | | | | |
| laptops/ ipads in | | | | | | |
| school but not | | | | | | |
| for personal use Use of school | √ | | | √ | | |
| owned tablets/ | , | | | , | | |
| | (within | | | (within | | |
| laptops/ ipads out of school but | the AUP) | | | the AUP) | | |
| out or school but | | | | | | |





| not for norsenal | | | | | | |
|--------------------|----------|----------|-----|----------|----------|---|
| not for personal | | | | | | |
| use | | | | | | |
| Only using | ✓ | | | ✓ | | |
| school provided | | | | | | |
| encrypted | | | | | | |
| storage devices | | | | | | |
| Use of school | | | | | | |
| email for | | | ✓ | | | ✓ |
| personal emails | | | , , | | | v |
| Social use of chat | ✓ | | | | | |
| rooms/ facilities | | | | | | 1 |
| | | | | | | · |
| Use of social | | | | | | |
| network sites in | | ✓ | | | √ | |
| school | | · | | | v | |
| Use of | | | | | | |
| educational | √ | | | √ | | |
| blogs | | | | • | | |

When using communication technologies the school considers the following as good practice:

- The official school email service may be regarded as safe and secure and is monitored. Users should be aware that email communications are monitored.
- Users must immediately report, to the nominated person in accordance with the school policy, the receipt of any communication that makes them feel uncomfortable, is offensive, discriminatory, threatening or bullying in nature and must not respond to any such communication.
- Any digital communication between staff and pupils or parents / carers (email, social media, chat, blogs, VLE
 etc.) must be professional in tone and content. These communications may only take place on official
 (monitored) school systems. Personal email addresses, text messaging or social media must not be used for
 these communications.
- Whole class / group email addresses may be used at KS1, while pupils at KS2 and above will be provided with individual school email addresses for educational use.
- Pupils should be taught about online safety issues, such as the risks attached to the sharing of personal details.
 They should also be taught strategies to deal with inappropriate communications and be reminded of the need to communicate appropriately when using digital technologies.
- Personal information should not be posted on the school website and only official email addresses should be used to identify members of staff.





Social Media - Protecting Professional Identity

All schools, academies and local authorities have a duty of care to provide a safe learning environment for pupils and staff. Schools could be held responsible, indirectly for acts of their employees in the course of their employment. Staff members who harass, cyberbully, discriminate on the grounds of sex, race or disability or who defame a third party may render the school liable to the injured party. Reasonable steps to prevent predictable harm must be in place.

The school provides the following measures to ensure reasonable steps are in place to minimise risk of harm to pupils, staff and the school through:

- Ensuring that personal information is not published
- Training is provided including: acceptable use; social media risks; checking of settings; data protection; reporting issues.
- Clear reporting guidance, including responsibilities, procedures and sanctions
- Risk assessment, including legal risk

School staff should ensure that:

- No reference should be made in social media to pupils, parents / carers or school
- They do not engage in online discussion on personal matters relating to members of the school community
- Personal opinions should not be attributed to the school or local authority
- Security settings on personal social media profiles are regularly checked to minimise risk of loss of personal information

The school's use of social media for professional purposes will be checked regularly by the Headteacher to ensure compliance with the Social Media, Data Protection, Communications, Digital Image and Video Policies.

Unsuitable / inappropriate activities

Some internet activity e.g. accessing child abuse images or distributing racist material is illegal and would obviously be banned from school and all other technical systems. Other activities e.g. cyber-bullying would be banned and could lead to criminal prosecution. There are however a range of activities which may, generally, be legal but would be inappropriate in a school context, either because of the age of the users or the nature of those activities.

The school believes that the activities referred to in the following section would be inappropriate in a school context and that users, as defined below, should not engage in these activities in or outside the school when using school equipment or systems. The school policy restricts usage as follows:





| User Actio | ons | Acceptable | Acceptable at certain times | Acceptable for nominated users | Unacceptable | Unacceptable and illegal | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------------------|--------------------------------|--------------|--------------------------|--|--|
| oload, narks, ite to: | Child sexual abuse images —The making, production or distribution of indecent images of children. Contrary to The Protection of Children Act 1978 | | | | | X | | |
| nload, ul erial, ren in or rela | Grooming, incitement, arrangement or facilitation of sexual acts against children Contrary to the Sexual Offences Act 2003. | | | | | X | | |
| Users shall not visit Internet sites, make, post, download, upload, data transfer, communicate or pass on, material, remarks, proposals or comments that contain or relate to: | Contrary to the Sexual Offences Act 2003. Possession of an extreme pornographic image (grossly offensive, disgusting or otherwise of an obscene character) Contrary to the Criminal Justice and Immigration Act 2008 Criminally racist material in UK – to stir up religious hatred (or hatred on the grounds of sexual orientation) - contrary to the Public Order Act 1986 Pornography Promotion of any kind of discrimination The making, production of distribution of indecent images – The making, production of distribution of indecent images of children. Contrary to The Protection of Children Act 1978 Grooming, incitement, arrangement or facilitation of sexual acts against children Contrary to the Sexual Offences Act 2003. Possession of an extreme pornographic image (grossly offensive, disgusting or otherwise of an obscene character) Contrary to the Criminal Justice and Immigration Act 2008 Criminally racist material in UK – to stir up religious hatred (or hatred on the grounds of sexual orientation) - contrary to the Public Order Act 1986 Pornography Promotion of any kind of discrimination The making, production of children Act 1978 | | | | | | | |
| tes, mak icate or p commen: | Criminally racist material in UK – to stir up religious hatred (or hatred on the grounds of sexual orientation) - contrary to the Public Order Act 1986 | | | | | X | | |
| sit Internet si sfer, commun proposals or c | Pornography | | | | X | | | |
| it Inte er, co ropos | Promotion of any kind of discrimination | | | | X | | | |
| II not vis :a transf p | threatening behaviour, including promotion of physical violence or mental harm | | | | X | | | |
| rs sha dat | Promotion of extremism or terrorism | | | | X | | | |
| Use | Any other information which may be offensive to colleagues or breaches the integrity of the ethos of the school or brings the school into disrepute | | | | X | | | |
| Using school s | systems to run a private business | | | | X | | | |
| <i>J</i> , | s, applications, websites or other mechanisms that bypass the filtering or other nployed by the school / academy | | | | X | | | |
| Infringing cop | yright | | | | X | | | |
| | oublicising confidential or proprietary information (eg financial / personal information, mputer / network access codes and passwords) | | | | X | | | |
| Creating or pr | ropagating computer viruses or other harmful files | | | | X | | | |
| Unfair usage (| (downloading / uploading large files that hinders others in their use of the internet) | | | | X | | | |
| On-line gamir | ng (educational) | | Χ | | | | | |
| On-line gamir | ng (non-educational) | | X | | | | | |
| On-line gamb | On-line gambling X | | | | | | | |





| On-line shopping / commerce | | X | |
|----------------------------------------|--|---|--|
| File sharing | | X | |
| Use of social media | | X | |
| Use of messaging apps | | X | |
| Use of video broadcasting e.g. Youtube | | X | |

Responding to incidents of misuse

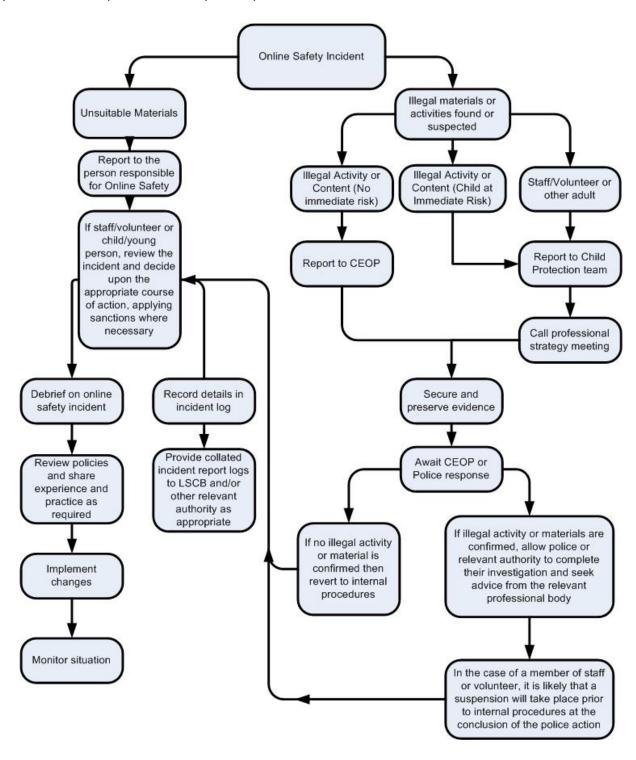
This guidance is intended for use when staff need to manage incidents that involve the use of online services. It encourages a safe and secure approach to the management of the incident. Incidents might involve illegal or inappropriate activities.





Illegal Incidents

If there is any suspicion that the web site(s) concerned may contain child abuse images, or if there is any other suspected illegal activity, refer to the right hand side of the Flowchart (below and appendix) for responding to online safety incidents and report immediately to the police.







Other Incidents

It is hoped that all members of the school community will be responsible users of digital technologies, who understand and follow school policy. However, there may be times when infringements of the policy could take place, through careless or irresponsible or, very rarely, through deliberate misuse.

In the event of suspicion, all steps in this procedure should be followed:

- Have more than one senior member of staff / volunteer involved in this process. This is vital to protect individuals if accusations are subsequently reported.
- Conduct the procedure using a designated computer that will not be used by young people and if necessary
 can be taken off site by the police should the need arise. Use the same computer for the duration of the
 procedure.
- It is important to ensure that the relevant staff should have appropriate internet access to conduct the procedure, but also that the sites and content visited are closely monitored and recorded (to provide further protection).
- Record the URL of any site containing the alleged misuse and describe the nature of the content causing concern. It may also be necessary to record and store screenshots of the content on the machine being used for investigation. These may be printed, signed and attached to the form (except in the case of images of child sexual abuse – see below)
- Once this has been completed and fully investigated the group will need to judge whether this concern has substance or not. If it does then appropriate action will be required and could include the following:
 - o Internal response or discipline procedures
 - Involvement by Local Authority
 - Police involvement and/or action
- If content being reviewed includes images of Child abuse then the monitoring should be halted and referred to the Police immediately. Other instances to report to the police would include:
 - o incidents of 'grooming' behaviour
 - the sending of obscene materials to a child
 - o adult material which potentially breaches the Obscene Publications Act
 - o criminally racist material
 - o promotion of terrorism or extremism
 - other criminal conduct, activity or materials
 - Isolate the computer in question as best you can. Any change to its state may hinder a later police investigation.

It is important that all of the above steps are taken as they will provide an evidence trail for the school and possibly the police and demonstrate that visits to these sites were carried out for safeguarding purposes. The completed form should be retained by the group for evidence and reference purposes.





School Actions & Sanctions

It is more likely that the school will need to deal with incidents that involve inappropriate rather than illegal misuse. It is important that any incidents are dealt with as soon as possible in a proportionate manner, and that members of the school community are aware that incidents have been dealt with. It is intended that incidents of misuse will be dealt with through normal behaviour / disciplinary procedures as follows:

| Pupils Incidents | Refer to Headteacher | Refer to Police | Refer to technical support staff for action refiltering/security etc. | Inform parents / carers | Removal of network / internet access rights | Warning | Further sanction eg detention / exclusion |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-----------------|-----------------------------------------------------------------------|-------------------------|---------------------------------------------|---------|-------------------------------------------|
| Deliberately accessing or trying to access material that could be considered illegal (see list in earlier section on unsuitable / inappropriate activities). | Х | X | Х | X | X | X | |
| Unauthorised use of non-educational sites during lessons | х | | | | | | |
| Unauthorised / inappropriate use of mobile phone / digital camera / other mobile device | Х | | | X | | Х | |
| Unauthorised / inappropriate use of social media / messaging apps / personal email | Х | | | Х | | Х | |
| Unauthorised downloading or uploading of files | Х | | | | | Х | |
| Allowing others to access school by sharing username and passwords | Х | | | | | Х | |
| Attempting to access or accessing the school network, using another pupil's account | Х | | | | | | |
| Attempting to access or accessing the school network, using the account of a member of staff | Х | | | Х | Х | Х | |
| Corrupting or destroying the data of other users | Х | | | | | Х | |





| X | | | |) | X | Х | Х | |
|---|--------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Χ | Х | | |) | X | Х | х | х |
| Χ | | | |) | X | | | |
| X | | | |) | X | Х | X | |
| X | | | Χ | | | | Х | |
| X | | | Χ |) | X | Х | Х | |
| | | | | | | | Х | |
| | Refer to Headteacher Principal | Refer to Local Authority / HR | Refer to Police | Refer to Technical Support Staff | for action re filtering etc. | Warning | Suspension | Disciplinary action |
| | Х | Х | Х | | | | | |
| | Х | | | | | Х | | |
| | Χ | | | | | X | | |
| : | | | | | | Х | | |
| | X | | | | | | | |
| n | x | | | | | Х | | |
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| Corrupting or destroying the data of other users or causing deliberate damage to hardware or software | Х | Х | Х | Х | | Х |
|---------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|-----|---|
| Sending an email, text or message that is regarded as offensive, harassment or of a bullying nature | Х | Х | Х | X | | Х |
| Using personal email / social networking / instant messaging / text messaging to carrying out digital communications with students / pupils | Х | Х | | | х | х |
| Actions which could compromise the staff member's professional standing | Х | | | | Х | Х |
| Actions which could bring the school / academy into disrepute or breach the integrity of the ethos of the school / academy | Х | | | | Х | Х |
| Using proxy sites or other means to subvert the school's / academy's filtering system | X | Х | | X | Х | Х |
| Accidentally accessing offensive or pornographic material and failing to report the incident | Х | Х | | Х | Х | |
| Deliberately accessing or trying to access offensive or pornographic material | Х | Х | | X | Х | Х |
| Breaching copyright or licensing regulations | Х | | | | Х | |
| Continued infringements of the above, following previous warnings or sanctions | Х | Х | | | Х | х |
| | | | 1 | | 100 | 1 |





Appendix

Acceptable Internet Use Policy - Pupils

This document is a guide to young people to be responsible and stay safe while using the Internet and other communication technologies. It clearly states what use of computer resources is acceptable and what is not. Irresponsible use may result in the loss of Internet or computer access, contact with parents or in the event of illegal activities contact with the police.

- I will only access the school network through my authorised username and password. I will not use the passwords of others.
- I will not use the school IT systems / devices for personal or recreational use, for accessing social media sites, on-line gaming, gambling, internet shopping, file sharing or video broadcasting.
- I will not try to upload, download or access any materials which are illegal, inappropriate or which may cause harm and distress to others.
- I will not try to use any programmes or software that might allow me to bypass the filtering and security systems in place.
- I will not try to install programmes on any school computer or try to alter computer settings.
- I will only use my personal hand held devices (e.g. mobile phone/ipod) in school at times that are permitted. When using my own devices I understand that I have to follow the rules set out in this document.
- I will carefully write email and other on-line messages making sure the language I use is not strong, aggressive or inappropriate and shows respect for others. I am responsible for the emails I send and the contacts I make.
- I will not open emails unless I know and trust the person/organisation who has sent them.
- For my own safety and that of others, I will not disclose personal information about myself or others when on-line. I will not arrange to meet 'on-line friends'.
- I will not take, or distribute, images of anyone else without their permission.
- I will not take, or distribute, images of myself or anyone else semi-naked or naked.
- I will only use chat and social networking sites with permission and at the times that are allowed.
- I will report any unpleasant or inappropriate material or messages or anything that makes me feel uncomfortable when I see it on-line.
- Where the material I research on the Internet is protected by copyright, I will not try to download copies, including music and video. I will only use the work of others found on the Internet in my own work with their permission.
- I will take care to check that information I find on the Internet is accurate and understand that some work found on the Internet can be untruthful or misleading.
- I will immediately report any damage or faults involving IT equipment, however this may have happened.

| Pupil Name/Signed | Class |
|-----------------------|-------|
| Date | |
| Parent / Carer Signed | |
| Date | |





Acceptable Internet Use Policy – adults who work in the school community (this includes governors and volunteers)

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school. The Internet and other digital information and communications are powerful tools, which open up new opportunities for everyone. These technologies can inspire discussion, promote creativity and stimulate awareness of context to promote effective learning. They also bring opportunities for staff to be more creative and productive in their work. All users have an entitlement to safe Internet access at all times.

This policy is intended to ensure that:

- Staff, governors and volunteers will be responsible users and stay safe while using the Internet and other communications technologies for educational, personal and recreational use.
- All school ICT systems users are protected from accidental or deliberate misuse that could put the security of the systems or users at risk.
- Staff are protected from potential risk in their use of ICT in their everyday work.

The school will try to ensure that staff, governors and volunteers will have good access to ICT to enhance their work, to improve learning opportunities for all and will, in return, expect staff, governors and volunteers to agree to be responsible users.

Responsible Use Agreement

I understand that I must use the schools ICT systems in a responsible way to ensure that there is no risk to my safety or to the safety and security of the ICT systems and other users. I recognise the value of the use of ICT for enhancing learning and will ensure that learners receive opportunities to gain from the use of ICT. I will, where possible, educate the young people in my care in the safe use of ICT and embed e-safety in my work with students.

For my professional and personal safety:

- I understand that the school will monitor my use of ICT systems, email and other digital communications.
- I understand the rules set out in this agreement also apply to the use of the school ICT
- systems (e.g. laptops, email, Learning Platform etc.) out of the school.
- I will only use school ICT equipment / mobile phones for school purposes I will not use any personal
 devices for any school business unless accessing a secure online platform specifically provided by the
 school
- I will not store any school data (in line with the schools data protection policy) on personal devices
- I understand that the school ICT systems are intended for educational use and that I will not use systems for personal or recreational use.
- I will not disclose my username and password to anyone else, nor will I try to use any other person's username and password.
- I will immediately report any illegal, inappropriate or harmful material/incident I become aware of to the appropriate person

I will be professional in my communications and actions when using school ICT systems:

- I will not access, copy, remove or otherwise alter any other user's files without their express permission.
- I will communicate with others in a professional manner. I will not use aggressive or inappropriate language and I appreciate that others may have different opinions.
- I am aware that emails can be part of Freedom of Information requests so all my correspondence will be professional, courtesy and respectful





- I will ensure that when I take and/or publish images of others I will do so with their permission and in accordance with the school's policy on the use of digital/video images. I will not use my personal equipment to record these images.
- I will not use chat and social networking sites in the school in accordance with the school's policies.
- I will only communicate with student and parents/carers using official school systems. Any such communication will be professional in tone and manner.
- I will not engage in any on-line activity that may compromise my professional responsibilities.
- I will not befriend any present pupil or their family members on social media
- For Governors I will not add new families as social media contacts whilst a governor
- I will not 'discuss' any school issues on social media. For governors this is covered in the Governors code of conduct
- I will not use personal email addresses on the school ICT systems.
- I will not open any attachments to emails, unless the source is known and trusted, due to the risk of the attachment containing viruses or other harmful programmes.
- I will ensure that my data is regularly backed up, in accordance with relevant policies.
- I will not try to upload, download or access any materials which are illegal (child sexual abuse images, criminally racist material, adult pornography covered by the Obscene Publications Act) or inappropriate or may cause harm or distress to others. I will not try to use any programmes or software that might allow me to bypass the filtering / security systems in place to prevent access to such materials.
- I will not (unless I have permission) make large downloads or uploads that might take up Internet capacity and prevent other users from being able to carry out their work.
- I will not install or attempt to install programmes of any type on a machine, or store programmes on a computer, nor will I try to alter computer settings, unless this is allowed in school policies.
- I will not disable or cause any damage to school equipment, or the equipment belonging to others.
- I will only transport and hold data about others that is protected by the Data Protection Act in an encrypted manner. I will not transfer any data to any personal devices.
- I understand that data protection policy requires that any staff, governor or learner data to which I have
 access, will be kept private and confidential, except when it is deemed necessary that I am required by
 law or by policy to disclose such information to an appropriate authority.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.

When using the Internet in my professional capacity or for school sanctioned personal use:

- I will ensure that I have permission to use the original work of others in my own work.
- Where work is protected by copyright, I will not download or distribute copies (including music and videos).

I understand that I am responsible for my actions in and out of the school:

- I understand that this Acceptable Use Policy applies not only to my work and use of school ICT equipment in school, but also applies to my use of school ICT systems and equipment out of the school
- I understand that if I fail to comply with this Acceptable Use Policy Agreement, I could be subject to disciplinary action. This could include a warning, a suspension, referral to Governors and, in the event of illegal activities, the involvement of the police.

I have read and understand the above and agree to use the school ICT systems (both in and out of school) within these guidelines.

| Staff/Volunt | <u>eer/ Governor</u> |
|--------------|----------------------|
| Name | |
| Signed | |
| 3 3 3 | |
| Date | |
| Dato | |



